

On-Line Ordering System

USER GUIDE

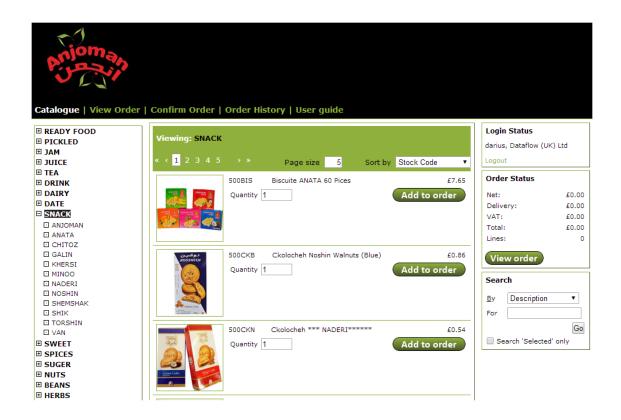
• Customer login





Account	Enter your supplied Anjoman account code
User name	Enter your supplied user name
Pass <u>w</u> ord	Enter your supplied password
Remember details	Tick this box if you wish the website to remember your Account and User name.
Login	Click to access the website once you've entered your credentials.
Change Password	Use this option if you wish to change your current password.

Catalogue View



Select the category on the left to display the available items. By doing so this will expand the available selection and sub categorise by brand, choose a brand to filter the available items listing by brand.

Or if you have a specific item in mind you can use the *Search* facility on the right hand side beneath the *Order Status* section.



If you wish to search in a specific category i.e. Snack, you can select the category on the left hand side and tick the Search 'Selected' only

You can sort the listing using a selection of three choices.



You can also control how many items are to appear on each page using the Page size 5 option.

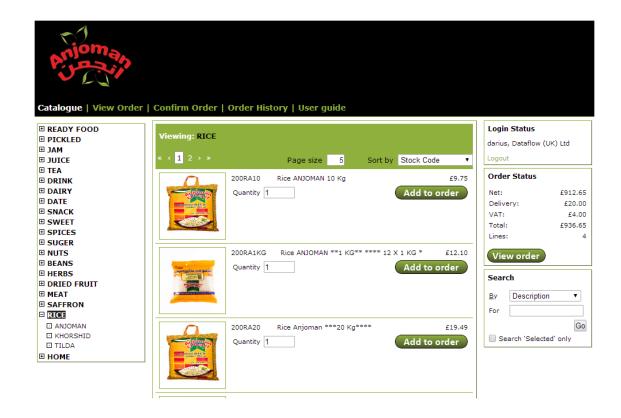
Product Information



Clicking either the product image or product text description will open up a view window providing a more detailed product view. Clicking the image again will launch another window providing a high resolution product image.

Click the Back button to return to the previous page.

Placing Orders

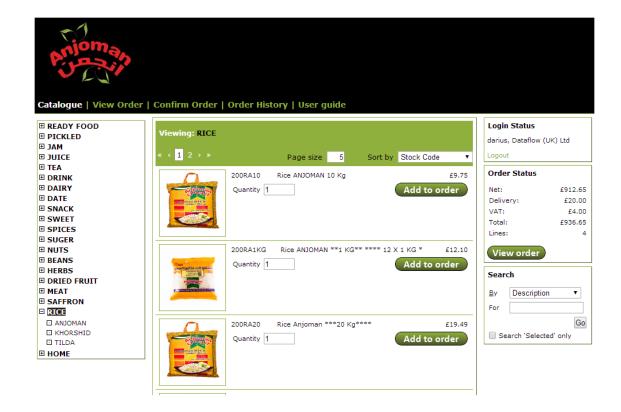


Enter the required quantity for an item and click the Add to order button.

Once you have added items to your basket you may select a different category on the left to add further items.

Your order totals are displayed on the right hand side.

Delivery Charges



If you hover the mouse cursor over the description 'Delivery' on the right you can view a breakdown of the delivery charges.

Once you have completed your selection click the View order button.

• Saving Order Templates



If an order is likely to be repeated regularly you can save the order selection on the left hand side, with or without quantities.

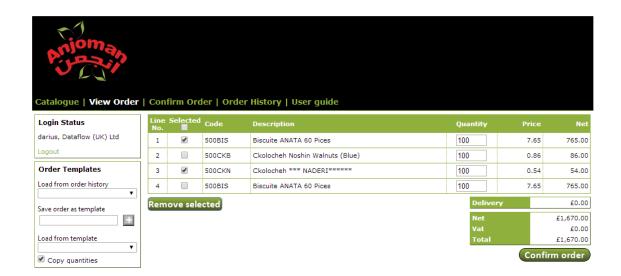
To save an order, simply type a description in the section and click the Symbol.

If you wish to retain the quantities on the order when saving for future orders you will need to tick the \bigcirc copy quantities parameter.

Once an order is saved you can simply navigate directly to the section of the website, select the option and choose a saved order.

Or alternatively you can use the order.

Amending Orders



Item quantities can be easily amended simply by overtyping the required quantity in the Quantity field.

Items can also be easily removed from an order by ticking the selected tick box on that line and clicking the Remove selected button.

When your order is complete click the Confirm order button, which will take you to the Confirm Order section.

Confirm Order



Should you have a promotional code enter it into the promotional code section and click Submit

Once you have confirmed your order this takes you through to the next section where you confirm the Invoice and Delivery addresses and order totals.

Use the Change button should you wish to alter to displayed addresses.

Confirm Order – Changing of addresses



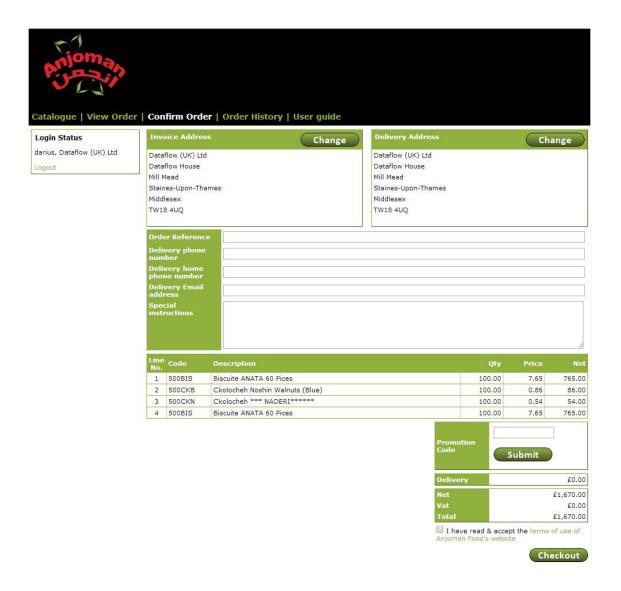
Having clicked Change this takes you through to a new window where you can alter the address.

If you wish to enter a one off address simply enter the require address and click Update

If you will be using the address on a regular basis you can save the address by clicking Save address. Saved addresses will be available using the Select drop down listing.

Use Cancel to discard changes and return to the Confirm Order screen.

Confirm Order – Checkout

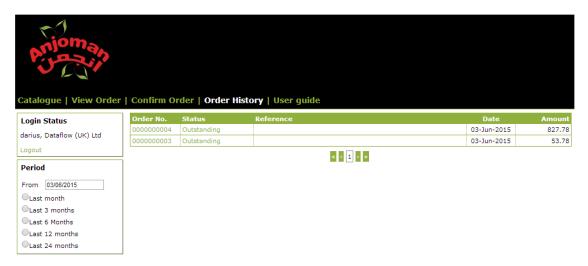


You must enter at least one of the following values; *Delivery phone number*, *Delivery home phone number* or *Delivery email address* before you will be able to *Checkout*.

Once you're satisfied that your order is complete, all details are correct and you have ticked the I have read & accept the terms of use of you can proceed to Checkout

Order History

If you wish to review your previous orders you can select **Order History** on the menu to view all past orders.



Clicking on the order reference of a previous order will open a new window listing the order lines from that order.



Using this window you can quickly re-order lines from previous orders by selecting the order line and clicking

Re-order

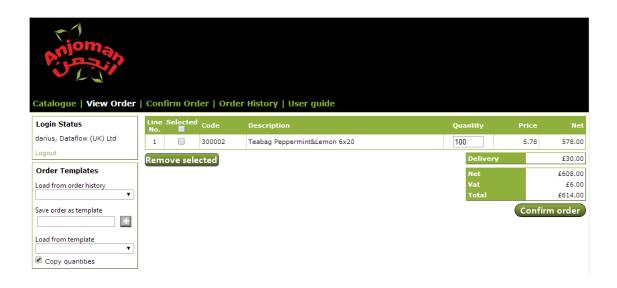
If you wish to retain the quantities from the original order you will need to tick the \bigcirc copy quantities parameter.

Once you have used the Re-order option you will notice that the *Order Status* on the left hand side has updated the balances with the order lines you have chosen.



Once you've finished your re-ordering selection click View order

This will take you through to the **View Order** window mentioned earlier where you can amend quantities, remove order lines and save the order as a template.



From here this process is the same as before. Click Confirm order to confirm your selection and continue onto the address and contact information window.